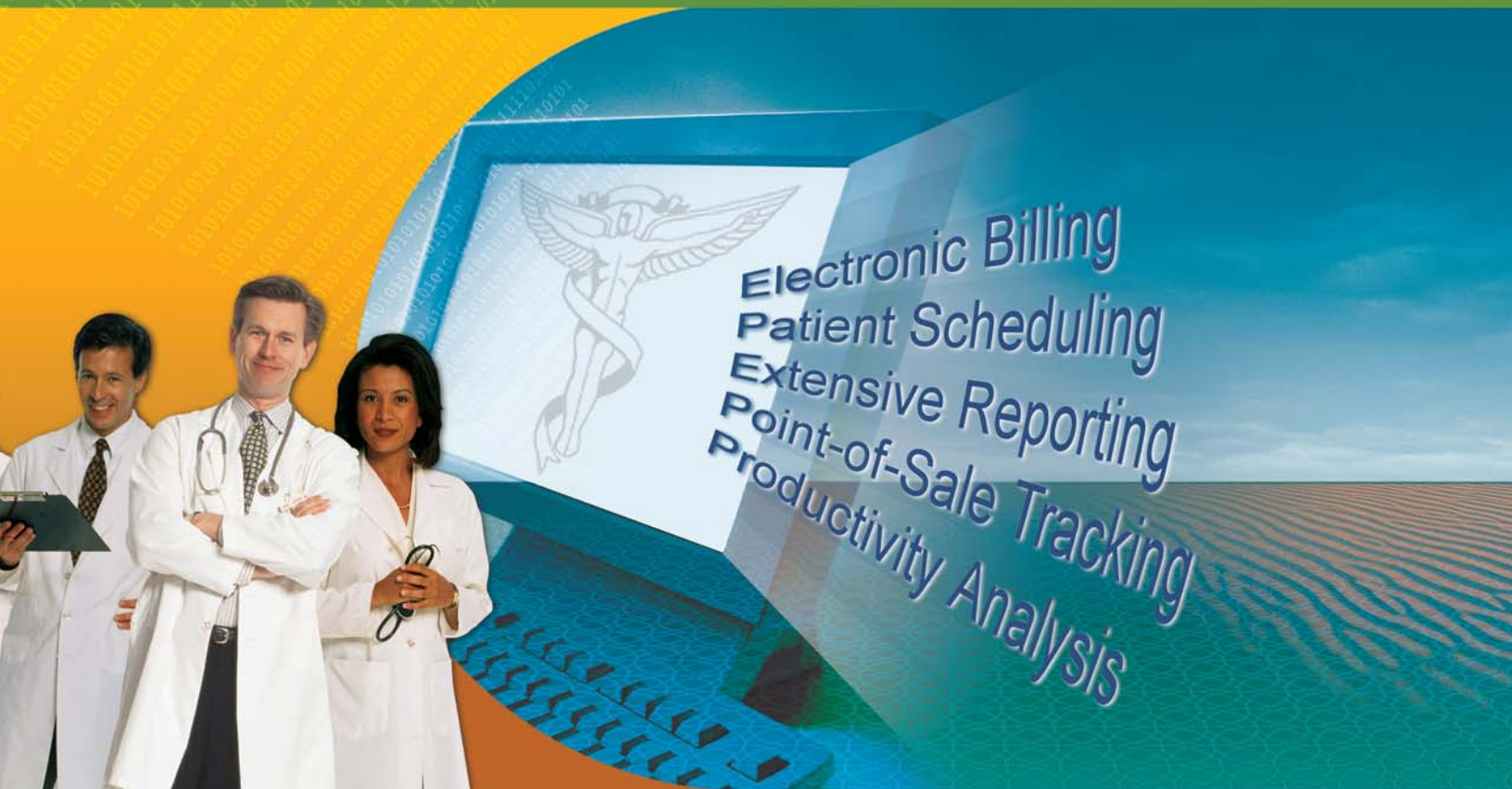


Medicine Is *Your* Calling. Practice Management Is *Our* Specialty.

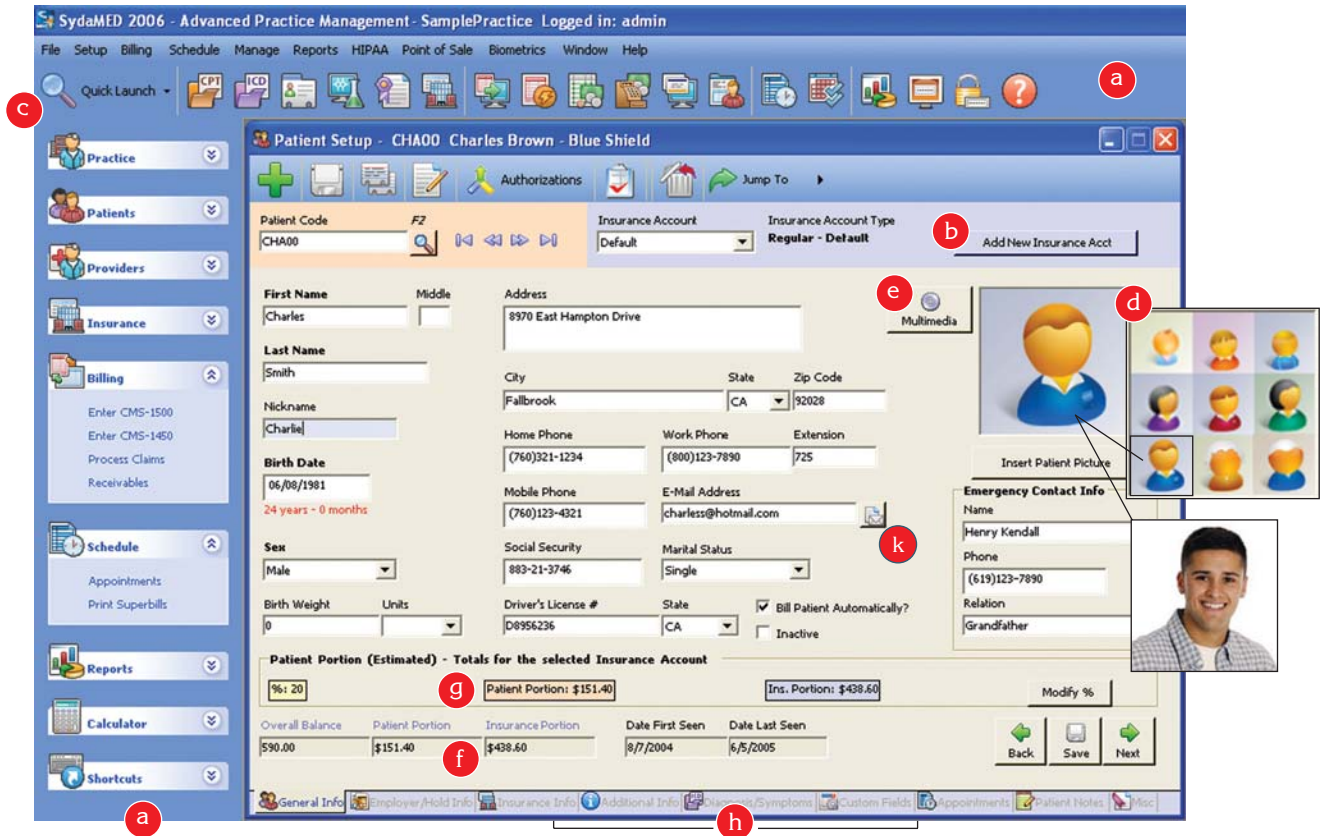
.com
UnitedBankService



Practice Management Software for the 21st Century



SydaMED takes medical practice management software design to a higher level!

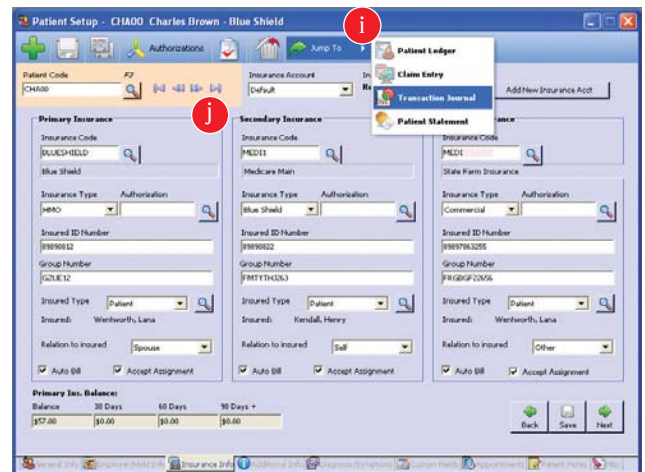


We know that learning a new software program is often a time-consuming, frustrating task. To avoid this, our engineers spent months designing SydaMED to be the most user-friendly program created.

- Our interface is attractive, quick to learn and functional beyond comparison. We offer “wizards” and shortcuts that save time and effort.
- Every data entry screen in SydaMED has been rigorously developed to guide users step-by-step to enhance workflow and reduce errors.
- Because people work differently, SydaMED offers multiple ways to access all functions; each user can choose how to do their job in the way that is most comfortable for them.

SydaMED's Smart Features

- a** Clear system navigation using dynamic horizontal and vertical bars with large attractive icons allows quick accessibility to vital parts of the program, reducing the use of drop-down menus.
- b** Ability to create multiple insurance accounts for a single chart, such as a patient who has both a regular account and a car accident insurance case or Worker's Comp insurance case.
- c** Quick Launch Menu provides fast access to frequently used search functions.
- d** Artistic system-generated images let you identify patient gender and age at a glance - or you can scan in real patient photos.
- e** Integrated image scanning for insurance cards, ID cards... etc.
- f** View real patient & insurance balances at a glance.
- g** Project estimated patient balances.
- h** "Tabbed" screens allow access to great deal of information on a patient chart. No need to jump around the system to find data.
- i** Fast “Jump-To” commands let you shift from one type of work (related to the active chart) to another quickly and effortlessly.
- j** View primary, secondary and tertiary insurance accounts side-by-side, all on one screen.
- k** Email from within the program. And much more.



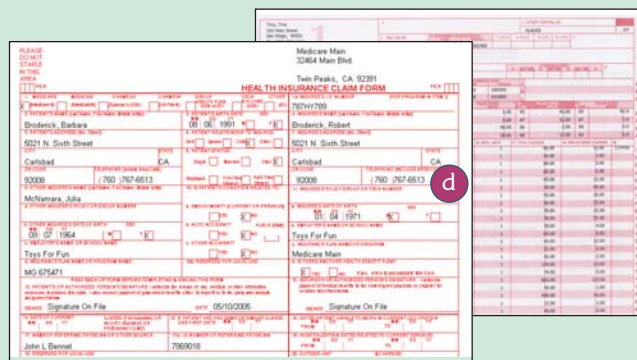
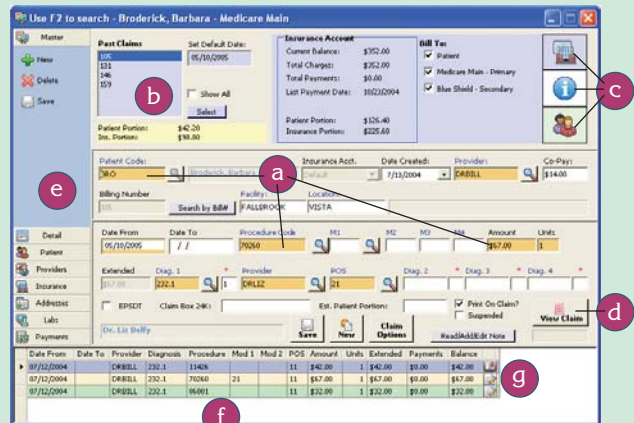
ROBUST CLAIMS ENTRY

Given the importance of efficient claims processing to your cash flow, we dedicated ourselves to creating the best claims entry module anywhere!

Our engineers consulted scores of healthcare professionals to perfect an efficient, easy-to-use and friendly claims entry module. Our screens take the guesswork out of claims entry and reduce the possibility of having claims rejected because of bad data.

SydaMED's Smart Features

- a** Color coding of critical data fields.
- b** One-click viewing of all open claims for each patient.
- c** Fast toggling between views of the patient's current balance, the insurance balance, or recent billing & statement data.
- d** You can view the CMS-1500 form (or CMS-1450) at anytime during claims entry, so you can catch missing data.
- e** Side panel functions give you quick access to other vital information related to the patient when entering claims.
- f** Attractive, colorful grid makes viewing claim's line details easier. Grids display payment and balance information too!
- g** Attach notes to claims or statements at a detail line level.



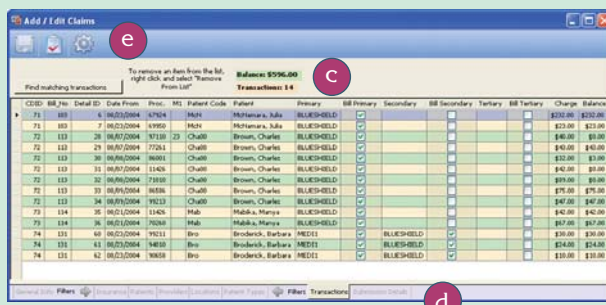
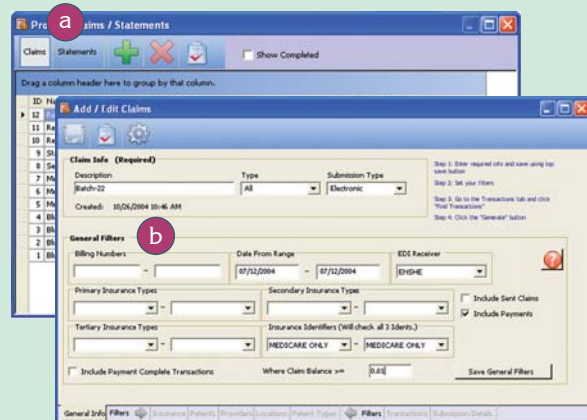
CLAIMS / STATEMENTS

SydaMED offers unmatched power in processing insurance claims and preparing patient statements.

Never lose track of your claims with SydaMED. When you are ready to process claims, simply define how you want to sort or batch them and SydaMED finds all unprocessed claims that fit your criteria in a split second. The same goes for Patient Statements.

SydaMED's Smart Features

- a** Process claims or patient statements from the same dialog.
- b** Sort the claims or statements to be processed using specific filters such as by insurance, patients, locations, or provider types.
- c** View the dollar value of all the claims that match your criteria before processing.
- d** Every batch processed is logged in "Submission Details" for future reference.
- e** Process claims on paper or electronically in HIPAA-compliant format. Also, you can print several types of Patient Statements.



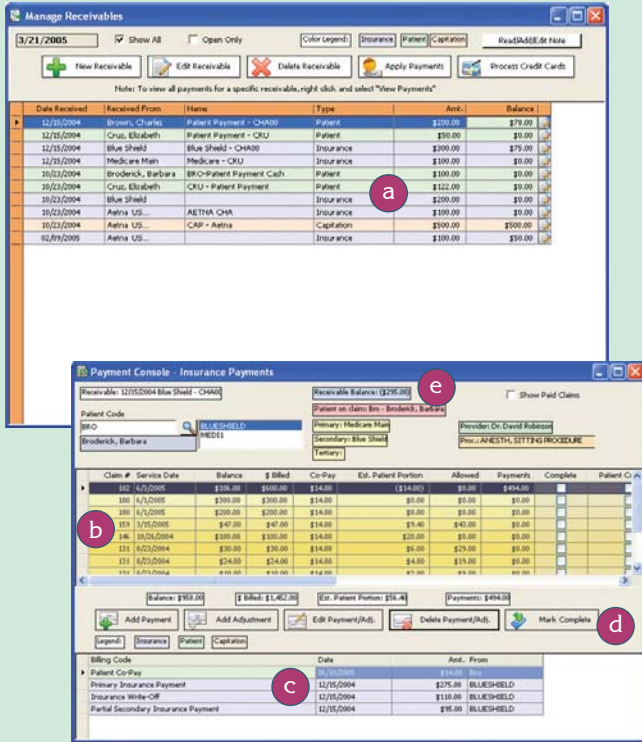
VERSATILE ACCOUNTS RECEIVABLE MODULE

Nothing is more vital to your business than keeping track of your payments.

SydaMED has the leading accounts receivable module in the industry. Our system simplifies the process of recording and applying insurance, patient, and capitation payments.

SydaMED's Smart Features

- a Enter a total receivable and see all prior receivables on one screen. Color legend makes it easy to identify whether receivables originated as insurance, patient or capitated payments.
- b Apply each payment directly to specific claims and charges. Simply select a patient, view his or her unpaid claims, and assign the amount to pay to the appropriate claim. You can post payments to claims line items in two different ways depending on skill level.
- c For each patient claim, view the history & details of each payment applied to it. Never lose track of how claims have been paid.
- d When a claim is completely paid from all sources (patient, primary insurance, secondary, etc.), you can mark it as "Complete" and SydaMED automatically calculates any remaining write-off.
- e A clear display also shows you how much of the entire receivable remains to be applied so you can track your cash inflow with complete accuracy.



DYNAMIC SEARCH CAPABILITIES

Whatever data you need to find, you won't lose time searching in SydaMED.

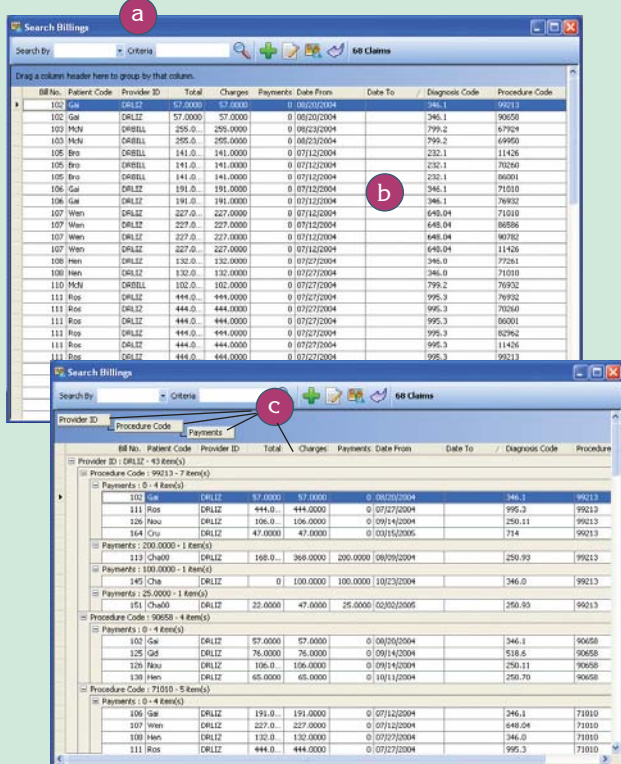
SydaMED makes it simple to search for any item with its powerful dynamic search capabilities.

You can perform searches by grouping headers in different queries. This allows the resulting report to be viewable in many different ways.

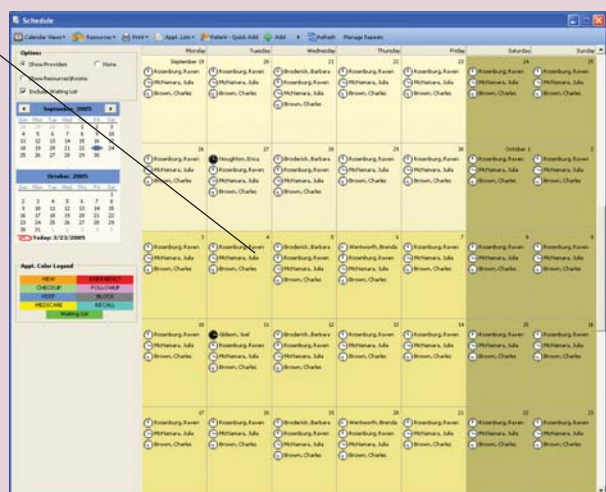
Example: You want to search for certain bill numbers (claims). Following a first top-level search, simply drag the column headers to the top and SydaMED automatically resorts the results so you can view the claims by provider, procedure code, payments...etc.

SydaMED's Smart Features

- a Choose your desired search type and criteria.
- b A first-level search displays the information.
- c Drag column headers (in desired order) to the blue area to sort by those headers. The results display in a tree-like view that's easy to understand. You can re-sort headers to get different results.



ADVANCED SCHEDULING



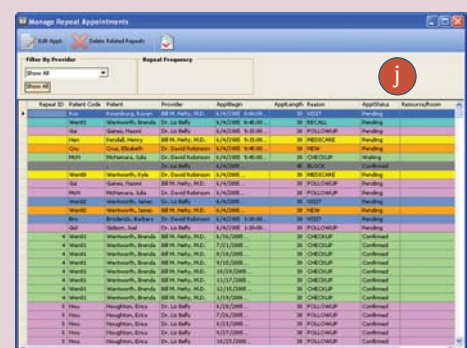
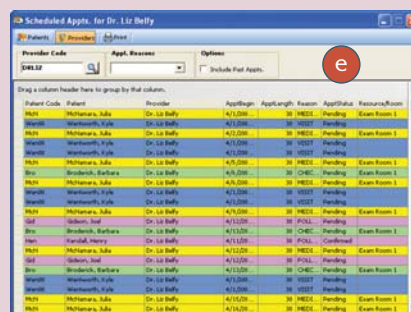
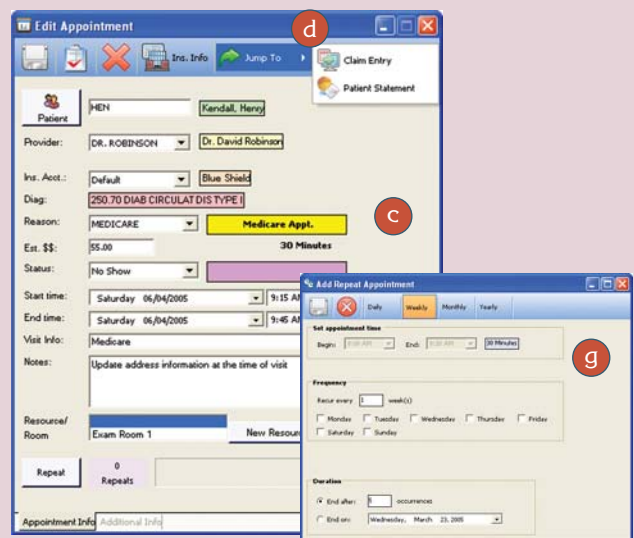
SydaMED offers a feature-rich scheduling module that meets your demanding needs.

Our scheduling module is designed to fulfill the demands of a hardworking, busy office. It's loaded with features that make scheduling tasks easy and efficient. All in all, this outstanding scheduling system will satisfy all those responsible for scheduling in your office.

- Different schedule types for each day of the week.
- Perform future earnings forecast based on your scheduled appointments.
- Send appointment reminder notifications by email!

SydaMED's Smart Features

- a** Toggle quickly between different views of the schedule. You can view appointments by the day, week, or month; or by resource utilized; or by provider.
- b** Color coding by appointment reasons *and* by appointment status. Easily track cancelled or no-show appointments.
- c** Versatile appointment-setting screen allows you to view vital patient information such as insurance, diagnosis, estimated appointment revenue, and authorizations.
- d** "Jump to" function allows you to quickly access claims entry & patient statement screens.
- e** View or print daily appointment lists per provider for any single day or range of dates. Find out how many appointments were seen today for new patients, existing patients, or both. Also view or print appointment history per provider or per patient.
- f** Quick-Add function allows you to schedule an appointment for a new patient without creating a full chart.
- g** Fast scheduling of multiple repetitive appointments in advance for the same patient.
- h** Ability to block out a range of times or dates to safeguard your personal or out-of-office time.
- i** Superbill printing for each day's appointments for each provider in the practice.
- j** Schedule and manage repeat appointments effectively.



EXTENSIVE REPORTS



View all major reports at once!

SydaMED's reports allow you to upgrade the effectiveness of your practice management.

Some health care clinics simply do not get into the details of practice management often because their software is difficult to use, uninformative, or limited in reporting capabilities.

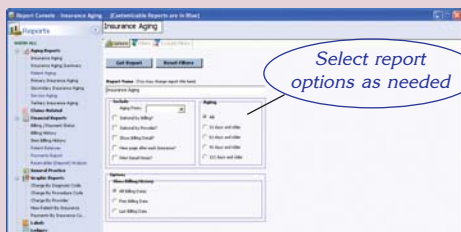
Not so with SydaMED. Our Reports module comes ready with hundreds of extensive reports analyzing critical issues in practice management, including detailed analysis of:

- **Aging reports**
- **Claims-related reports**
- **Financial reports**
- **General practice reports**
- **Graphic reports**
- **Practice analysis**
- **General ledgers**
- **Lists and labels**
- **Monthly & yearly summaries**

SydaMED's wide-array of useful reports help you make better decisions about the day-to-day and long-range performance of your practice. You can examine your cash flow, growth patterns, expenses, future income, and plan your next steps.

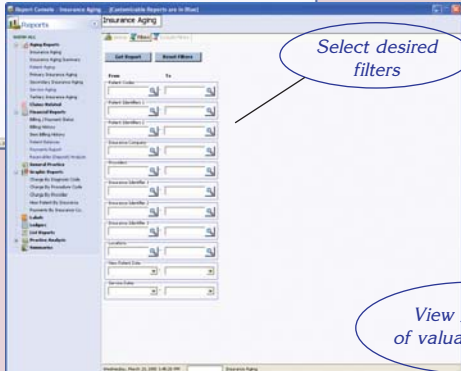
You can also design your own custom reports using our built-in Report Writer. You can create virtually any type of report to monitor and analyze your practice management objectives.

If you wish to do further manipulation of your data, SydaMED allows you to easily export your reports to several popular programs like Excel, Access, Word, and Crystal Reports. You can also export your reports as PDF or RTF documents!



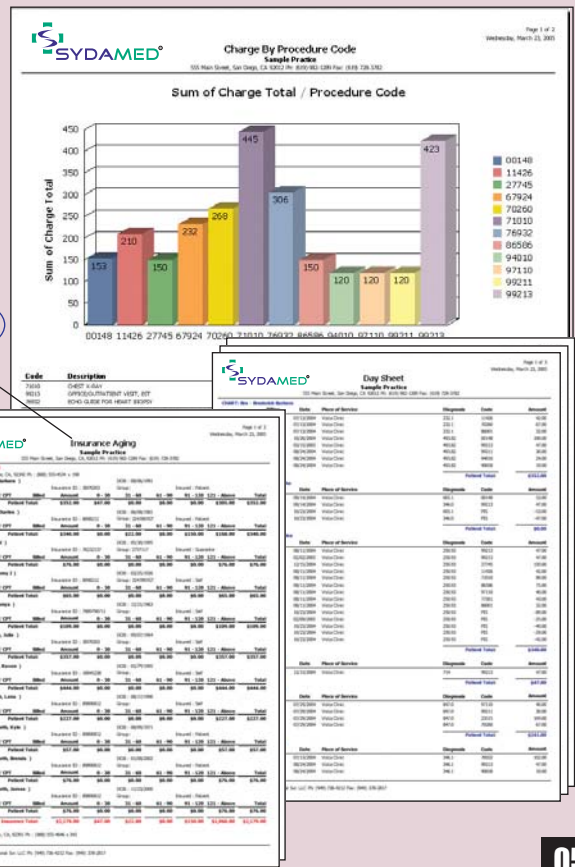
Select report options as needed

Change titles and logo if you wish



Select desired filters

View hundreds of valuable reports!

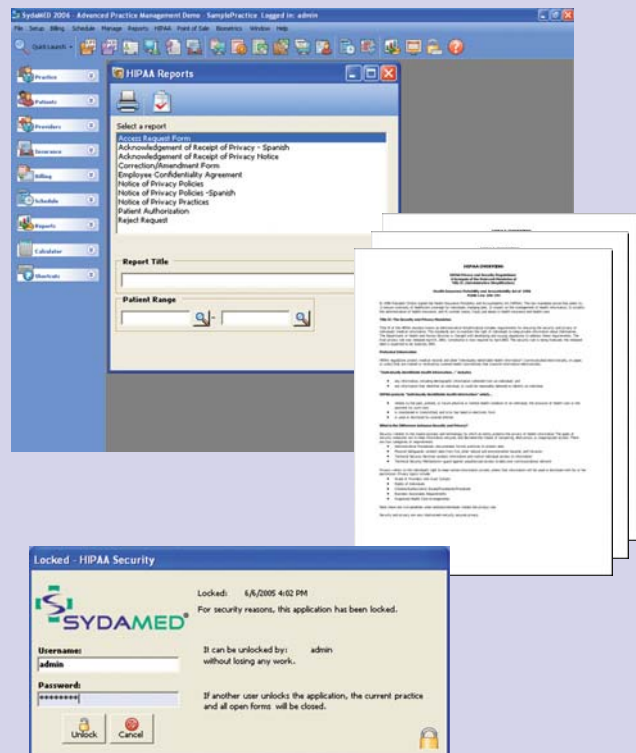


SydaMED puts HIPAA compliance at your fingertips.

HIPAA compliance is no longer a choice. As a result, SydaMED incorporates all the critical HIPAA-related requirements:

- Application Log Off Timer to ensure automatic logging off if software is left unattended for a specified period of time.
- Multi-Layer Password Security to control which users have access to various functionality of the software.
- HIPAA Reports for Employees and Patients, including a variety of important reports for daily use.
- Audit Trail Analysis that prints a report of each user's activity for any specified period of time.
- Medical Record Transfer Request Log to track any request by a patient for copies of their medical records.

Many critical HIPAA forms are provided so you can produce HIPAA-related documents for patients on demand. The reports are dynamic, automatically drawing information from your patient database so there's less keyboarding. You can produce forms for one or several patients at a time.



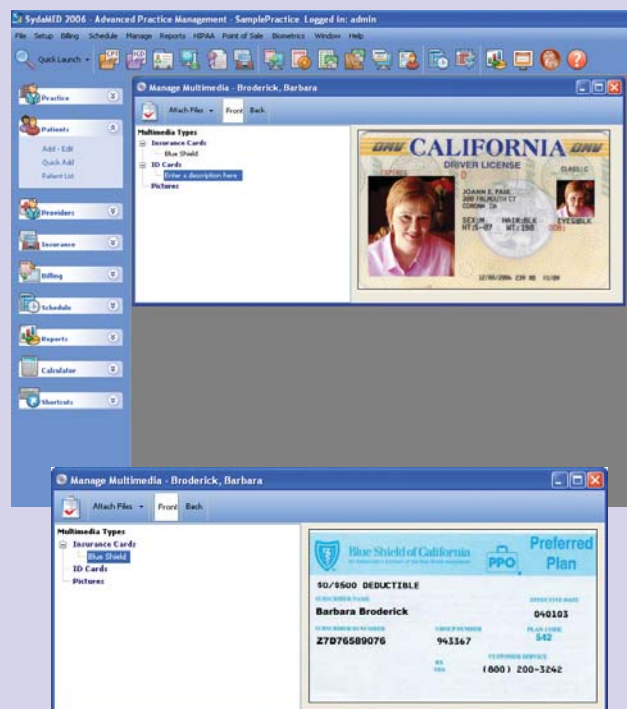
INTEGRATION OF DIGITAL FILES

Integrate outside information into your SydaMED records.

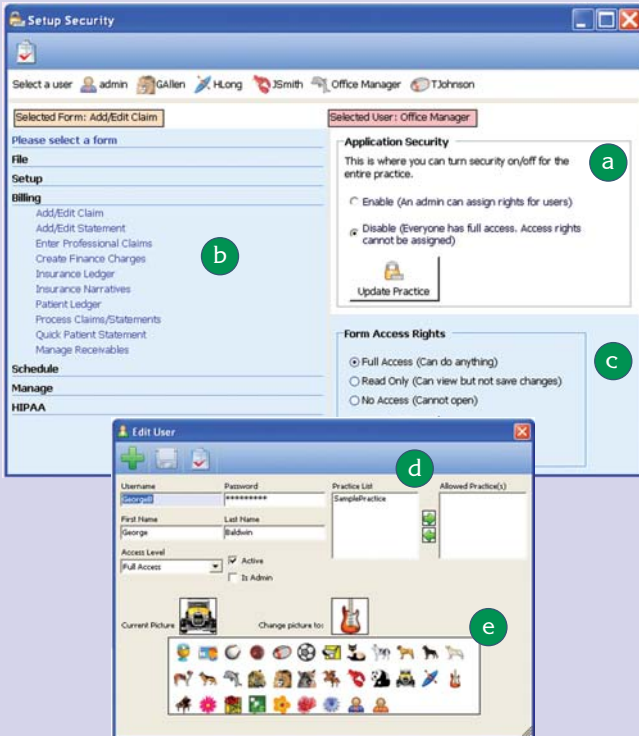
SydaMed is on the cutting edge when it comes to making full use of current digital technology. Append any outside digital file to a patient's chart including scanned documents such as driver's license, photos, insurance cards, business cards, and much more.

The benefits of this outstanding feature are significant:

- Your patient charts are more informative, centralized, and complete.
- You can assess quickly whether a patient's insurance card is up-to-date.
- You can easily retrieve a wider range of data about each patient to review, print, or email.
- You eliminate space-wasting paper files and clutter from your office.
- In the near future, you will be able to add voice and video files as well.



APPLICATION SECURITY



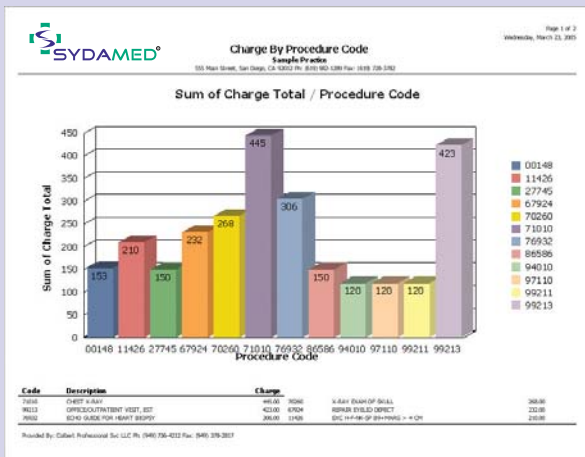
Ensure the security and privacy of your patient and practice data.

SydaMED gives you full control over the level of access each user in your office is authorized to have.

SydaMED's Smart Features

- a You can enable security for the entire program -- or in the event that you are the sole user, you can disable it completely.
- b Determine each staff member's ability to see screens or change data on a form-by-form and/or command-by-command basis.
- c Assign access rights to each user. You can choose from Full Access, Read Only, or No Access for any staff member in your office.
- d If you use SydaMED to manage multiple practices, you can assign each user to access only certain practices.
- e Users can choose from a variety of colorful icons to identify their profile.

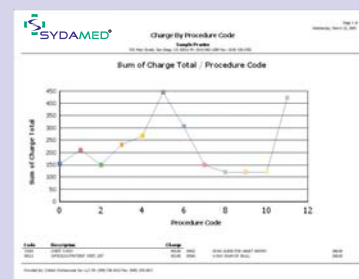
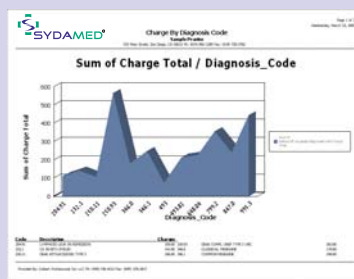
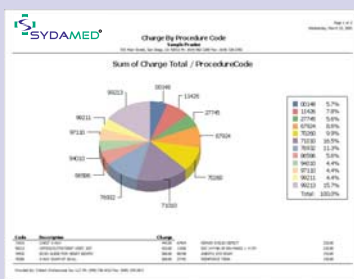
STUNNING GRAPHICS



SydaMED's sharp & sophisticated graphics allow you to intelligently assess key indicators of your practice.

Pleasing to the eye, SydaMED reports are presented in numerous graphic styles that allow you to absorb information quickly. The software includes many valuable categories that help you analyze daily, weekly and monthly activities. Additional graphics can be customized to fit the specific needs of any medical office:

- Charges by procedure or diagnosis code.
- Productivity by provider.
- New patient by insurance.
- Payments by insurance
- Referred-by reports...and much more.



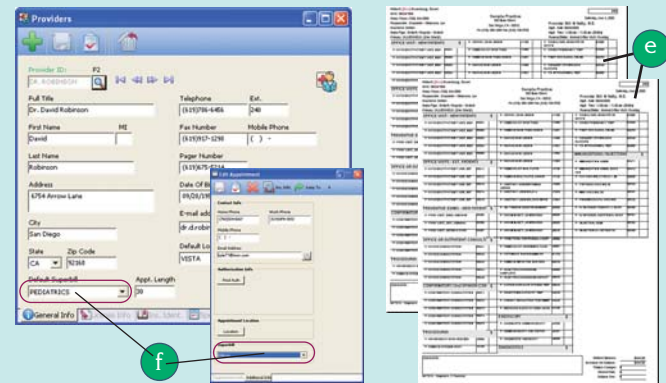
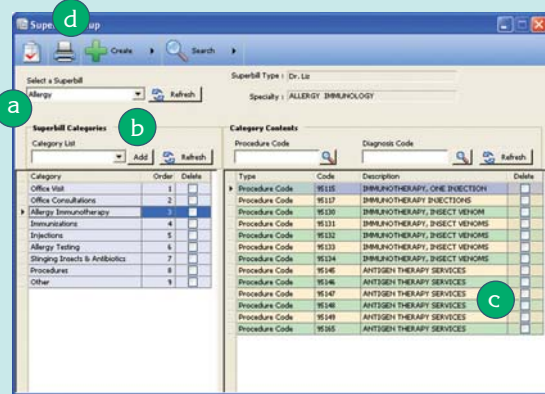
SUPERBILL GENERATOR

Take control of your superbills.

Our vision is to assist health care providers to the fullest extent possible. That's why we developed a flexible superbill generator utility with which you can design and print your own superbills quickly. Each provider in your office can have a different superbill - or even several.

SydaMED's Smart Features

- a Select one of our preformatted superbills or create your own in a snap.
- b Name your own categories, titles, headers and footers, codes, and other superbill elements.
- c Quickly enter the codes that go under each category.
- d Print out all superbills needed for a specific date, range of dates, or provider.
- e Superbills are serialized and contain vital patient & insurance information.
- f Assign each provider a default superbill to be printed from the Scheduling Module before each day's appointments. If necessary, you can override the default superbill with a different one during the Appointment setup.

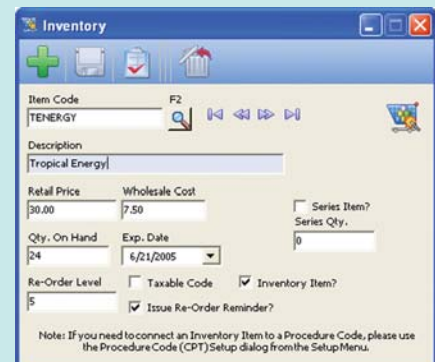
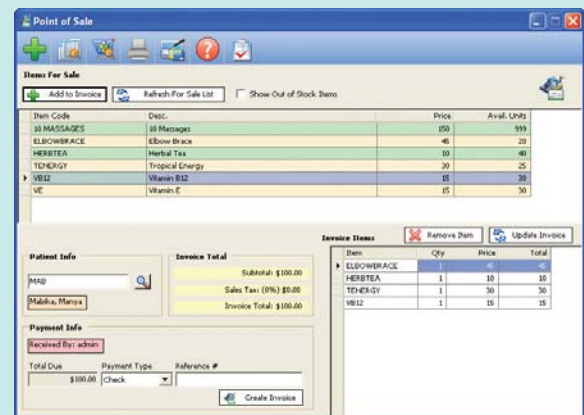


POINT-OF-SALE TRACKING

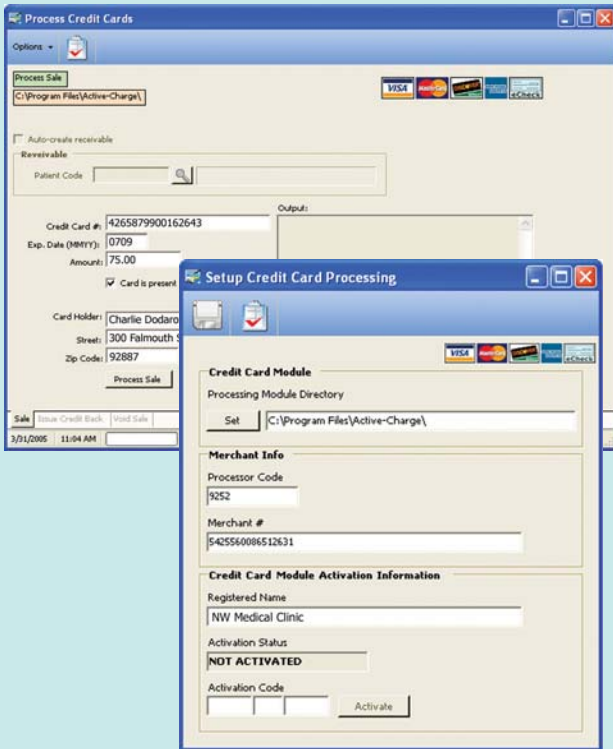
SydaMED enhances your ability to sell non-insurance products and services.

If your office sells Point-of-Sale (POS) products and services directly to your patients, SydaMED's powerful Point-of-Sale tracking system is for you. Our module:

- Keeps track of all your POS inventory.
- Issues reminders to reorder when the inventory dips below any point you select for each product.
- Prints valuable reports so you can assess each product's sales history and profitability.
- Allows you to sell "Gift Certificates, "series" or packages of products or services, and as the buyer uses up items, you can debit the account and fully track its usage.
- Handles invoices and payments outside of your regular A/R module so you can maintain separate records from insurance-billed claims.



CREDIT CARD PROCESSING



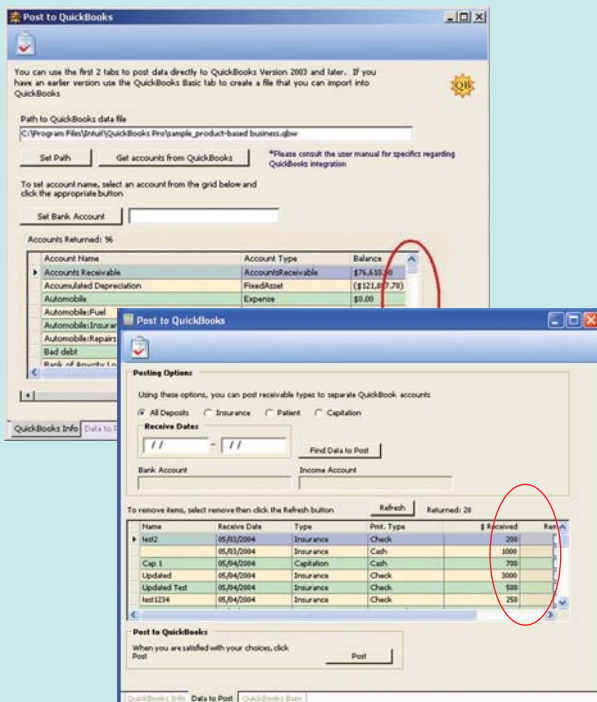
We offer a seamless integration of your credit card capabilities.

SydaMED has a completely integrated credit card payment system available from both the Accounts Receivable and Point-of-Sale modules.

- Accept credit card payments and process them immediately.
- Credit card payments made towards claims can be linked directly to specific claims.
- Credit card payments made for non-insurance point-of-sale items are recorded separately.
- You can void sales or issue credit back; the affected transaction is automatically updated, including claims payments so there is no need to manually find and adjust a claim.

UnitedBankService.com can provide SydaMED users with highly competitive rates on a merchant account for Visa, MasterCard, American Express, or Discover.

QUICKBOOKS INTEGRATION



SydaMED ties right into the leading small business program to simplify all your accounting needs.

If you use QuickBooks for your other business practice accounting, you'll appreciate the coordination that SydaMED offers you to post your accounts receivable data right into QuickBooks! No other practice management software has come this far in its attention to advanced functionality in professional practice management.

- Seamlessly integrate your accounts receivable with QuickBooks versions 2003 and newer.
- For older versions of QuickBooks, you can simply export the data to a file that QuickBooks will then import.

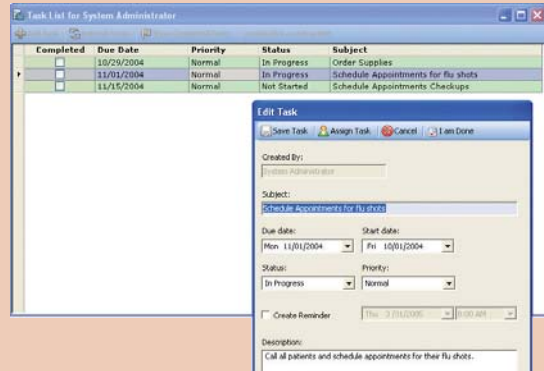
Either way, SydaMED will improve your ability to monitor your finances and maintain comprehensive records of your practice.

SydaMED has features to enhance all your office administration needs.

Task Tracking

This feature allows you to create and track specific tasks that you want to assign to personnel in your office.

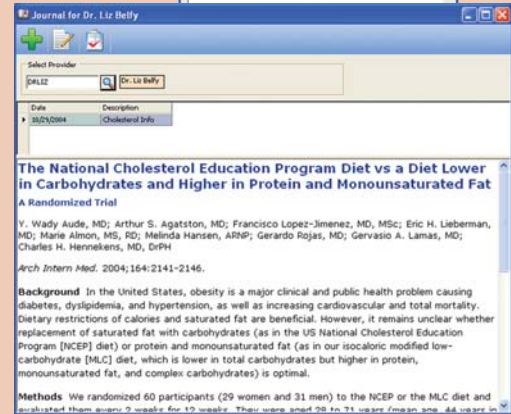
- You (or any staff member) can define a task and assign it to any individual.
- You can specify a Start Date and Due Date, and assign a Priority Level to the task.
- Create a dated reminder for each task.
- Track the status of each task toward completion.



Journal Creation and Maintenance

Our journal feature allows you to write a daily journal entry or important reminders for that day, complete with full word-processor-like functionality and features.

You can also import RTF and PDF files into your journal such as articles, memos, and office notes.



EMAIL CAPABILITIES

Easily communicate with patients, insurers, and other critical contacts.

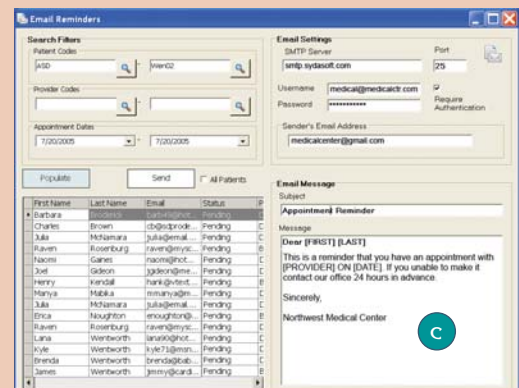
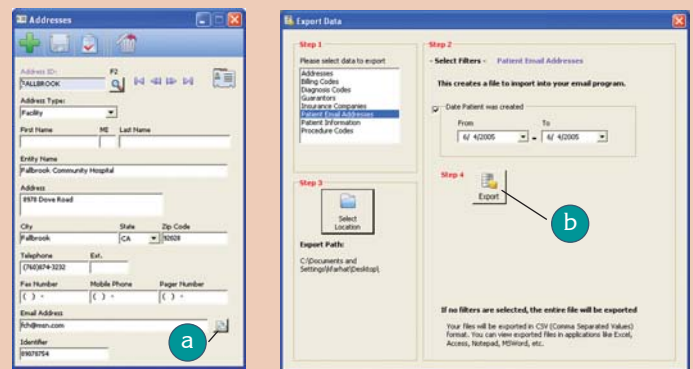
If you are not tapping into the benefits of email communication, SydaMED will help you transition into this new era. You can email colleagues in your practice, referring doctors, insurance companies, or any contact in your address book directly from within the record.

You can email appointment reminders to patients directly from the Scheduling module, saving you both time and money from traditional appointment reminder methods.

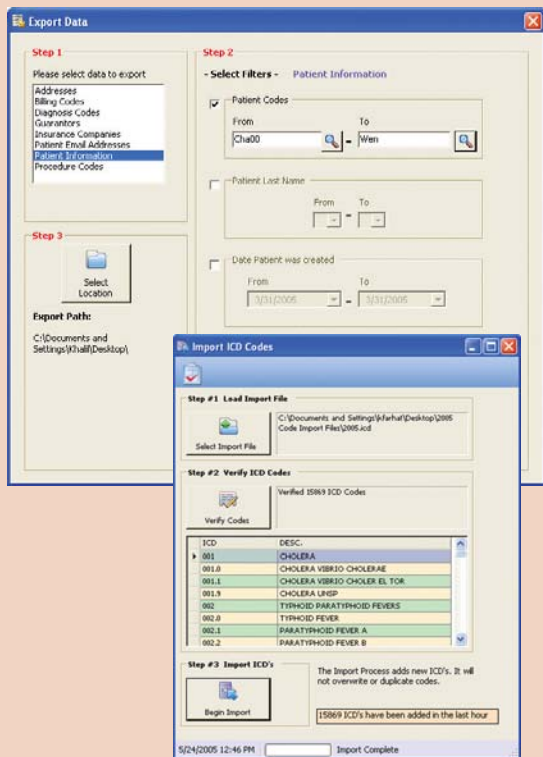
What's more, you can export all patient email addresses at once to MS Outlook or other email applications such as when you want to broadcast an announcement.

SydaMED's Smart Features

- Email functionality is implemented throughout the program. You can email patients, providers, insurance and others on-the-fly.
- Export patient email addresses to MS Outlook and other programs.
- Send email messages such as appointment reminders and season's greetings directly from within SydaMED!



DATA EXPORT / CODE IMPORT



SydaMED helps you coordinate your data with your other software.

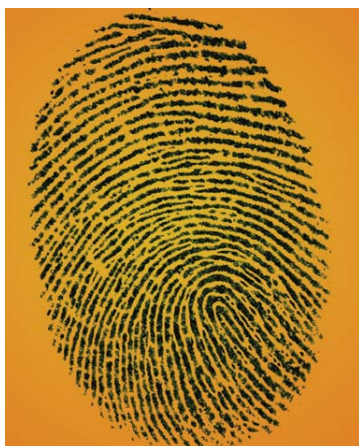
We know there are times when you need to export your files to other software, so we've created a powerful export function that works with applications like Excel, Access, MS Word or another practice management software.

Import or update Procedure & Diagnosis Codes with ease.

SydaMED allows you to import diagnosis (ICD), procedure (CPT), HCPCS, and revenue codes (purchased separately). The code import process updates the database without overwriting or duplicating codes. This is essential as your older codes may be attached to previous transactions that must continue to be stored. The code import process automatically goes through a process of verification first to ensure total accuracy -- another detail that raises SydaMED above the competition!

ADVANCED TECHNOLOGIES

More robust advanced features make SydaMED truly state-of-the-art!



Biometrics:

SydaMED offers the ultimate security: fingerprint recognition. No one can log on until they have provided an authorized biometric signature.



Voice Dictation:

You can dictate directly into your patients' records. No time-consuming and expensive transcription.



Handheld Device:

SydaMED offers remote access to the main server from anywhere in your office. Transfer data directly into patient files or access additional information from a handheld device.

ADDITIONAL FEATURES

GENERAL

Designed for Windows XP. Compatible with other versions Single user / Multi-user / Client Server Versions available

ENHANCED FEATURES

Modern Graphical Interface with Attractive Icons
Multiple Navigation Methods and Keyboard Shortcuts
Practice Setup - Multiple Practices Allowed
Insurance Setup - Comprehensive
Patient Setup - Defaults Can be Set
Patient Quick Add - On-the-Fly Entry
Patient Setup - Multiple Insurance Cases
Customizable Lists and Terms
Maximum Visit & Coverage Amount Tracked
Patient Account Pop-Up Note Writer
Multiple Fee Schedules Allowed
Credit Card Authorization within Program
Tracking of Patient Cancelled Appointments
Feature-Rich Patient / Provider Scheduler
Resource Scheduling
Patient Appointment Waiting List
Color-Coded Patient Appointment Reasons
Color-Coded Appointment Status
Provider Revenue Forecasting Based on Appointments

Automatic Finance Charges Calculation
Advanced Search Capabilities with Nested Sorting
Automatic Tracking of Unapplied Payment Balances
Automatic Write-off Calculation After Payment Completion
Multiple Active Windows Allowed on Desktop
Built-in Context Sensitive Help File
Delete Records / Undelete Records Capability
Color-Coded Payments Tracking
Built-in HIPAA Reports
Superbill Generator with Custom Design Capability
Multi-Level Password Protection
Full Integration with QuickBooks Accounting
Point-of-Sale Inventory & Sales Tracking for Non-Insurance Products and Services Sold
Daily Journal
Task Assignment and Tracking
Multiple/Custom Patient Statement Formats
Customizable Payment Reminder / Dunning Messages
Delayed Secondary Billing

ELECTRONIC CLAIMS SUBMISSION

Submit Claims to Several Clearinghouses
Submit Claims in Different Formats

Procedure & Diagnosis Code Verification
Claims Batch Tracking

UTILITIES

Backup & Restore Data Files
Export All Files in CSV Format to Excel, Access...etc.
Export Data to Your Preferred Data Processor
Pop-Up Calculator

Perform Data Files Maintenance
Print Audit Entry Reports
Export Patient Emails to MS Outlook
Import Codes Capability

REPORTS & PRINTING

Patient Birthday Lists
Address Lists / Labels
Insurance Carrier Lists
Diagnosis Code Lists
Procedure Code Lists
Provider Lists
CMS-1500 Claim Forms
UB-92 Forms
Patient Walk-Out & Remainder Statements
Insurance Mailing Labels
Insurance Aging, Patient Aging, Service Aging for 30, 60, 90, and 120-Day Tracking
Pending, Suspended & Waiting Claims Reports
Billing & Payment Status
Item Billing History
Insurance Policy Report

Receivable Analysis
Managed Care Payments Tracking
Patient Ledger / Insurance Ledger
Patient Day Sheets & Transaction Reports
Procedure Day Sheets
Insurance Analysis & Aging Reports
Custom Reports
Transaction Journals
Referring Physician Analysis
Referred-By Reports (Patient Referrals, Advertising, etc.)
Insurance Charge, Payment, Reimbursement Analysis
Practice Analysis - Charges & Payments
Procedure Code Detail & Summary Reports
Inventory Reports
Charge by Provider Reports
Monthly & Annual Transaction Summaries - and Many More!